Job Description

Position Title: Home Visitor
Position Reports To: Program Supervisor
FLSA: Non-Exempt
Salary Range: $15.00 to $20.00 Hourly

Summary of Duties:
Under the direct supervision of the Family Support Supervisor (FSS), the Family Support Worker (FSW) is responsible for providing home visitation, services and support to families who are at risk of adverse childhood experiences including maltreatment for infants and children, birth to 5 years old.

Essential Duties and Responsibilities:
1. Provide culturally sensitive and linguistically competent home visitations to provide targeted case management support services on a weekly basis.
2. Targeted Case Management goals comprised with providing education and guidance of child and family protective skills on parental resilience, reinforcing social connections, concrete support, parent-child relation development and the social competence of the child.
3. Services may include providing training and education on parenting skills, improving home safety, health care, appropriate interaction for parent/child or parent/infant activities; appropriate parent responses to child behavior
4. Utilize personal and professional life experience to provide peer support to parents and/or caregivers served by the program.
5. Initiate and maintain regular contact with families, primarily in their homes.
6. Establish a trusting relationship with families served.
7. Provide parenting and health education.
9. Assist parent to improve their skills to optimize the home environment for the child’s well-being and safety.
10. Provide and perform outreach and engagement activities to inform the community of the resource of the program and encourage participation of individuals to the program.
11. Completes reports, case notes and other documentation per PACS standard, maintain 65% monthly staff utilization rate.
12. Occasional evening and weekend work may be required.
13. Travel by personal car to provide in home services to assigned clients in the community.

Non-Essential Duties and Responsibilities:
1. Provide language interpretation and translation services for client when required.
2. Attend training sessions and team and program meetings as required.

Qualifications and Experience:
1. A Registered Nurse, or a Public Health Nurse with a license in active status to practice as a registered nurse in California Board of Registered Nursing, or
2. Bachelor’s Degree from an accredited college or university in Child Development, Human Services, Social Work, Psychology, or other related field and completed an agency approved case management training course, or
3. Associate of Arts degree from an accredited college or university with agency approved case management training course and plus 2 years case management experience in the health or human services field, or
4. An individual who has completed an agency approved case management training course and has four years’ experience performing case management duties in the health or human services field
5. Have knowledge of infant and child development.
6. Possess strong listening skills.
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7. Have the ability and knowledge to identify family strengths and foster self-sufficiency and independence in families.
8. Be emotionally mature and capable of exercising judgment, able to handle stressful situations.
9. The staff must be able to demonstrate appropriate daily behavior, appropriate expression of emotions, as well as appropriate role modeling.
10. Have knowledge of community resources.
11. Excellent communication skills, both written and oral.
12. Exhibit flexibility, client-centered perspective.
13. Respect for and sensitivity to the needs and rights of others, including those with differing cultural, racial, sexual, or ethnic identities. Connection to the targeted ethnic communities served by program preferred.
14. Have reliable transportation with proof of liability insurance.
15. Bilingual/bicultural skills in any Asian and/or Pacific Islander language, or Spanish highly desirable

Above duties and qualifications may be updated without notice due to programs and services requirements.